

## INFORMAL RESOLUTION

21FC:0016

Rachel Bruns and the Iowa Department of Public Health

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On March 5, 2021, Rachel Bruns (Complainant) filed formal complaint 21FC:0016 alleging that the Iowa Department of Public Health (IDPH) violated Iowa Code chapter 22.

Complainant alleged that IDPH failed to respond in a timely manner to a records request. The records request was submitted on December 15, 2020. Complainant sent a follow up message on February 9, 2021. At the time the complaint was filed, no response had been provided by IDPH.

On April 15, 2021, the IPIB voted to accept the complaint pursuant to Iowa Code section 23.8(1) and Iowa Administrative Rule 497-2.1(2)(a).

On June 3, 2021, the IDPH provided the responsive records to Ms. Bruns.

Pursuant to Iowa Code section 23.9, the parties negotiated and reached an informal resolution.

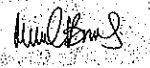
The parties agreed to the following terms:

1. *IDPH acknowledges record requests for aggregated data related to maternal health matters including, but not limited to births, cesareans, and VBACs, are generally valid Iowa Code Chapter 22 requests.*
2. *Ms. Bruns acknowledges that certain requests for aggregated data may require redaction if the raw data violates IDPH's policy on release of small numbers, and that certain requests for aggregated data may be declined if data is not maintained in the format requested.*
3. *IDPH acknowledges that record requests must be responded to pursuant to Iowa Code chapter 22.*
4. *IDPH will develop a revised policy/procedure for how to process record requests in compliance with Iowa Code chapter 22. The revised policy/procedure will then be provided to the IPIB for approval.*
5. *Upon IPIB approval of the revised IDPH policy/procedure, the complaint shall be dismissed as successfully resolved.*

The terms of this informal resolution will be completed within 60 days of acceptance by all parties. Upon showing proof of compliance, the IPIB shall dismiss the complaint as successfully resolved.

This Informal Resolution has been reviewed and approved by the following:

**Complainant:**



06 / 24 / 2021

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Rachel Bruns

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Date

**Iowa Department of Public Health:**

Sarah G.  
Reisetter

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Reisetter  
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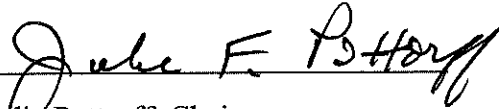
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Sarah Reisetter, Deputy Director

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Date

**Iowa Public Information Board:**



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Julie Pottorff, Chair

6-15-2021

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Date