



Alissa Weber
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West Des Moines, IA 50266

SENT BY E-MAIL

March 29, 2019

Jerry R. Foxhoven
Director, Iowa Department of Human Services
1305 E. Walnut Street
Des Moines, IA 50319-0114

Re: Notice of Intent to Exit the IA Health Link Managed Care Program

Dear Director Foxhoven:

UnitedHealthcare is honored to have served Iowans through the IA Health Link plan for the past three years. We are pleased to have the opportunity to provide high quality health care and patient experience while ensuring strong stewardship over program funding. Unfortunately, despite our best efforts to negotiate fair and equitable rates for the fiscal 2020 period, significant program design challenges and sustained underfunding remain. We are therefore no longer able to participate in the program effective June 30, 2019.

We have engaged in extensive discussions with your office over the last several months to address the program's funding level and methodology to ensure the viability of the Medicaid program. During those discussions, UnitedHealthcare learned about the State's significant member redistribution decision, leaving those of us who have cared for Iowans most in need of health care services with materially inadequate funding. UnitedHealthcare repeatedly expressed concern over the State's rate development process, as well as the State's failure to follow-through with prior commitments to us to manage the overall sustainability of the program.

Thank you for this opportunity to serve the people of Iowa. You can count on us to work collaboratively with the State to ensure a seamless transition, especially for those patients with the highest health care needs.

Please do not hesitate to call me at 515-727-2026 should you have any questions.

Sincerely,

A handwritten signature in blue ink that reads 'Alissa A. Weber'.

Alissa Weber
CEO, UnitedHealthcare Community Plan of Iowa

cc: Mike Randol, Iowa Medicaid Director