



STATE OF IOWA
invites applications for the position of:

Bureau Chief of Managed Care

SALARY: \$39.69 - \$56.48 Hourly
\$3,175.20 - \$4,518.40 Biweekly
\$82,555.20 - \$117,478.40 Annually

LOCATION: Des Moines - 50309 - Polk County

JOB TYPE: Full-time

AGENCY: 401 Dept of Human Services - Central Office

OPENING DATE: 06/18/19

CLOSING DATE: 06/28/19 04:00 PM

LINKEDIN TAG: #LI-DNP

POINT OF CONTACT: Alisa Horn at AHorn@dhs.state.ia.us

TO APPLY: For consideration please submit your resume, and cover letter to Alisa Horn at AHorn@dhs.state.ia.us

JOB DESCRIPTION:

This is a non-merit position with the Department of Human Services - Central Office. Candidates must follow the instructions in the "To Apply" section.

Positions in this class are exempt from the screening and referral requirements of the Iowa Department of Administrative Services - Human Resources Enterprise.

The Department of Human Services - Central Office is looking to fill an Bureau Chief of Managed Care (Public Service Manager 2) to assist the state.

Effective January 1, 2016, the majority of Medicaid members eligible for Medicaid, Hawki, and Iowa Health and Wellness programs, were enrolled in a risk based managed care delivery system

established with MCOs. The MCO contracts total more than \$5 billion for the establishment of a health plan provider network (s) consisting of traditional Medicaid providers, behavioral care providers, nursing and ICF/ID facilities and home and community based service providers.

The Bureau Chief of Managed Care is directly responsible for assuring the effective oversight of the Managed Care Organizations (MCOs). Key areas of oversight include the provision of quality services and program improvement activities, member and provider support services, working closely with the actuary to develop MCO and PAHP appropriate rates, including PACE, IA Health Link, and Dental Wellness. Reviews all pay for performance and incentive calculations, contract amendment development and/or review, annual quality strategy for MCOs and PAHPs, annual health plan reporting and additional initiatives. Develops and implements policies and procedures to assure consistent, accurate, and timely monitoring, analysis of all aspects of each MCOs work required per contract. The Bureau Chief will effectively and efficiently manage the Encounter Data and Data Analytics teams, and directly supervises and deploys a total of 14 staff in the Bureau whose primary duties include MCO oversight and contractual compliance.

This critical leadership role is a member of the Medicaid strategic leadership team. This role requires active participation in decisions with significant impact on the agency and will represent the IME in meetings with Legislators, Administrative Rules Committee, the Council on Human Services, Medical Assistance Advisory Council, providers, provider associations, advocates, agencies and other stakeholders who are involved in shaping and changing Medicaid policy. The Bureau Chief collaborates with IME leadership to continually identify organizational process improvement solutions required to achieve corporate outcomes.

The successful candidate will have proven experience with healthcare reimbursement activities and will have actively participated in strategic planning within a complex organization. Preference will be given to those candidates with relevant Medicaid or managed care experience.

Our agency uses E-Verify to confirm the employment eligibility of all newly hired employees. To learn more about E-Verify, including your rights and responsibilities, please visit www.dhs.gov/E-Verify.

MINIMUM QUALIFICATION REQUIREMENTS:

Applicants must meet at least one of the following minimum requirements to qualify for positions in this job classification:

- 1) Graduation from an accredited four-year college or university and experience equal to six years of full-time management-level work in finance, human resources, engineering, law, social work, regulation, data processing, or program research or evaluation.
- 2) Ten years of full-time management-level work experience in finance, human resources, engineering, law, social work, regulation, data processing, or program research or evaluation.
- 3) All of the following (a and b):
 - a. Six years of full-time work experience in finance, human resources, engineering, law,

social work, regulation, data processing, or program research or evaluation; and
b. A combination of a total of four years of education and full-time experience (as described in part a), where thirty semester hours of accredited college or university course work in any field equals one year of full-time experience. Graduation from the Iowa Certified Public Manager Program is also equivalent to one year of full-time experience or education.

4) All of the following (a, b, and c):

a. Four years of full-time work experience in finance, human resources, engineering, law, social work, regulation, data processing, or program research or evaluation; and
b. A combination of a total of four years of education and full-time experience (as described in part a), where thirty semester hours of accredited college or university course work in any field equals one year of full-time experience; and
c. A combination of a total of two years of graduate-level education and full-time experience (as described in part a), where twenty-four semester hours of accredited graduate college or university course work in a public-service-related area (e.g., public or business administration, social work, law, education, engineering) equals one year of full-time experience. Graduation from the Iowa Certified Public Manager Program is also equivalent to one year of full-time experience or education.

5) Current, continuous experience in the state executive branch that includes eighteen months of full-time work as a Public Service Manager 1 or comparable specific management-level position.

For additional information, please click on this [link to view the job description.](#)

TO CONTACT THE HIRING AGENCY:

Position #19-02986
BUREAU CHIEF OF MANAGED CARE
MW

<http://dhs.iowa.gov/>

To Contact DAS HRE: dashre.info@iowa.gov

**Please Note: The Hiring Agency listed above is responsible for all decisions regarding interviews and hiring.
Please contact them if you have questions.**

The State of Iowa is an Equal Opportunity/Affirmative Action Employer.
